



**European Bank**  
for Reconstruction and Development

**USER GUIDE**

# Environmental and Social Issues in Trade



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Training Overview

This course represents 2 hours of structured online training in environmental and social (E&S) issues in trade.

The content for this course has been developed by the European Bank for Reconstruction and Development (EBRD) Environment and Sustainability Department in association with PricewaterhouseCoopers.

The objective of this training course is to provide a firm understanding of the E&S issues that are impacting on trade, the risks involved for banks, and the policies and procedures developed by the EBRD to mitigate these risks.

The service is delivered using a combination of audio, video, animation, graphics and text.

The training course is divided into 3 Modules:

**E&S Issues**

The 'E&S Issues' module provides a comprehensive overview of E&S issues and the EBRD's E&S policies and procedures.

**Case Studies**

The 'Case Studies' module provides trainees with an opportunity to apply their knowledge of the EBRD's E&S policies and procedures.

**Assessment**

The 'Assessment module' tests trainees understanding of environmental and social and the EBRD's E&S policies and procedures.

The screenshot shows a web interface for the training course. At the top, it says 'My Services > Environmental and Social Issues in Trade'. Below this is a video player showing a man in a suit speaking. To the left of the video is a globe icon with the text 'TFP ENVIRONMENTAL AND SOCIAL ISSUES IN TRADE'. Below the video player is a 'Training Modules' section with three items: 'E&S Issues', 'Case Studies', and 'Assessment'. To the right of the video player are three summary cards for each module. The 'E&S Issues' card states: 'On completing this module you will understand how environmental and social (E&S) issues impact on trade finance, appreciate the risks involved for banks, and be able to apply the EBRD's E&S policies and procedures to address these risks.' The 'Case Studies' card states: 'The 'Case Studies' module provides you with an opportunity to apply your knowledge of the EBRD's E&S policies and procedures using life-like cases.' The 'Assessment' card states: 'The 'Assessment' module tests if you understand how environmental and social issues impact on trade finance and can correctly apply the EBRD's E&S policies and procedures.'





## Accessing and using the training

The screenshot shows the top navigation bar with the European Bank logo, 'TRADE FACILITATION PROGRAMME', and the lesson title 'E & S issues in trade finance' with a sub-header 'International trade finance'. Below this is a video player featuring Alastair Clark, EBRD Corporate Director, Environment and Sustainability. To the right of the video, the 'OBJECTIVE' section states: 'To build your understanding of how environmental and social issues can pose risks for banks involved in trade finance; This will be achieved by:'. Two bullet points follow: 'Introducing and describing environmental and social challenges, megatrends and their consequences.' and 'Examining how environmental and social risks impact on trade finance'. At the bottom of the video player are 'Summary' and 'Questions' buttons. A control bar at the very bottom shows 'E & S issues in trade finance - Screen 1 of 30' and navigation icons for home, back, forward, and play.

The first screen of each lesson shows the objective and learning points of the lesson.

Controls for navigating through the lesson are available at the bottom of each screen.



### Narration

View text of lesson screen narration (where applicable)

### Bookmark

Bookmark current page



### Restart

Return to screen 1

### Lesson menu

View contents of lesson and navigate to any screen



### Replay

Replay the current screen



### Rewind

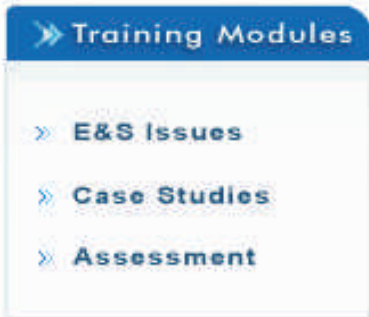
Go to the previous screen

### Play

Go to the next screen



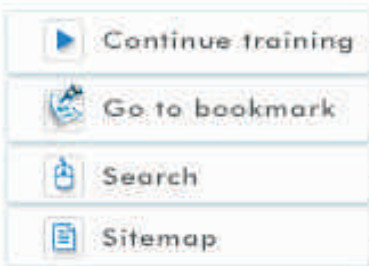
Tools and reference materials



» Training Modules

- » E&S Issues
- » Case Studies
- » Assessment

**Training Modules**  
Navigate between the training modules using these links.



- ▶ Continue training
- 🔖 Go to bookmark
- 🔍 Search
- 📄 Sitemap

**Continue training**  
Continue training from where you left the course in a previous training session.

**Go to Bookmark**  
Return to a screen that you have previously bookmarked.

**Search**  
Search for particular areas of interest within the training.

**Sitemap**  
View a full outline of the training and the lessons that you have completed.



-  E&S Procedures
-  Risk Categorisation List
-  Risk Management E-Manual

**E&S Procedures**  
View the E&S Procedures

**Risk Categorisation List for TFP**  
View the Risk Categorisation List for TFP

**E&S Risk Management E-Manual**  
View the E&S Risk Management E-Manual



## Browser requirements

The minimum browser requirements for Environmental and Social Issues in Trade:

- Netscape 6.0
- Internet Explorer 6.0
- Firefox 1.0

Because Environmental and Social Issues in Trade makes extensive use of graphics, animations, audio and interactive content, the following system requirements are necessary (these are standard on many systems)

- Flash Player 8 (free download at: <http://www.adobe.com/products/flashplayer/>)
- Supports JavaScript (i.e. JavaScript enabled)
- Supports Cookies (i.e. Cookies enabled)

A sound card is required to derive the full benefit from Environmental and Social Issues in Trade.

## Support

The Coastline Solutions support team is here to help you if you experience any difficulty using this service.

You can contact us at [support@coastlinesolutions.com](mailto:support@coastlinesolutions.com) or +353 1 235 2166.  
Our offices are based in Dublin, Ireland.

