

Table of Contents

1. Course Overview.....	2
2. Course Contents.....	3
3. Accessing and using the service.....	5
4. Key benefits.....	8
5. Browser requirements.....	9
6. Support.....	9



1. URDG Master Overview

URDG Master represents 12 hours of online instruction and training in demand guarantees and URDG 758. Its aim is to ensure proficiency in the use and application of URDG 758 for demand guarantees.

The course content was written by Dr. Georges Affaki, Chair of the URDG 758 Drafting Group and Vice-Chair of the ICC Banking Commission, and Gary Collyer Technical Adviser to the ICC Banking Commission.

The service is delivered using a combination of audio, video, animation, graphics and text.

URDG Master is divided into 4 Modules:



Demand Guarantees Module

A comprehensive introduction to demand guarantees, counter-guarantees and the application of URDG 758.

URDG 758 Examined Module

An article by article examination of the URDG 758 - examining all key provisions and providing helpful examples in the application of the rules.

Case Studies Module

Interactive case studies covering areas such as issuance, amendments, transfer, assignment of proceeds and payment of guarantees.

Assessment Module

A series of randomly generated multiple choice assessments testing trainees understanding of demand guarantees and URDG 758.

Objective

The objective of this training is to provide a firm foundation in the application of URDG 758.


Prerequisites

Students should have a good working knowledge of international trade.

Subscriber access

Subscribers to URDG Master have full access to all of the training and reference materials for the duration of their subscription.

Evaluator access

-  Evaluators of URDG Master have access to selected sections of the course for evaluation purposes for the duration of their evaluation period. Areas of the service evaluators cannot access are indicated with a lock.





2. URDG Master Contents

Demand Guarantees Module

This module consists of 3 interactive lessons. It provides a comprehensive introduction to demand guarantees and the application of URDG 758.

On completion of this module you will understand the function and operation of demand guarantees and be familiar with the roles and responsibilities of the parties to demand guarantees and counter-guarantees.

URDG 758 Examined Module

This module covers each article of URDG 758, examining all key provisions and providing helpful examples in the application of the rules.

On completion of this module you will be able to correctly apply the provisions of the URDG 758 to the operation of demand guarantees and counter-guarantees.

Case Studies Module

The 'Case Studies' module consists of 3 interactive case studies.

The case studies cover areas such as issuance, amendments, transfer, assignment of proceeds and payment of demand guarantees and counter-guarantees.





Assessment Module

The Assessment Module provides a comprehensive assessment for trainees to test their knowledge in demand guarantees.

Each instance of the Assessment is a random selection of 40 questions from an extensive questions database so each attempt will produce a different set of questions for the trainee.

Detailed feedback is provided on every question attempted.

The results of the trainees' first 3 attempts of the Assessment are recorded.

Each trainee receives an ICC Certificate that indicates their highest score from the first 3 attempts. The assessment continues to be available to users on an ongoing basis but the results are not recorded and no further ICC Certificate is issued.

If a trainee is satisfied with their score prior to attempting the assessment 3 times, they may request the Certificate by clicking the "Request Certificate" button on this page. Certificates are forwarded on a monthly basis.

It is also possible for a training coordinator to set a maximum time limit for attempting the assessment

The screenshot displays the 'Assessment' page in the URDG Master system. At the top, there are navigation tabs: 'My Services', 'My Profile', 'My Demos', 'Accounts', 'Services', 'Search Utility', and 'Certificate'. Below these, the breadcrumb trail reads 'My Services > URDG Master > Assessment'. The main content area features the 'URDG Master' logo and an 'Assessment' section with a brief introduction and a 'Begin Assessment' button. A 'Time limit: 1 h' is displayed next to the button. Below the button, there is a 'Scoring' section explaining the assessment rules and a 'Request Certificate' button. An 'Assessment Results' table is shown, listing three attempts with their respective scores: Attempt 1: 0%, Attempt 2: 0%, and Attempt 3: 100%. Each attempt has a 'Review' link. A note at the bottom states: 'Note: You can attempt the assessment as many times as you wish, but only the first 3 attempts are recorded.' The left sidebar contains a 'Training Modules' section with links to 'Demand Guarantees', 'URDG 759 Examined', 'Case Studies', 'Assessment', 'Sitemap', 'URDG 758', 'Modal Forms', 'Glossary', and 'Keywords'.

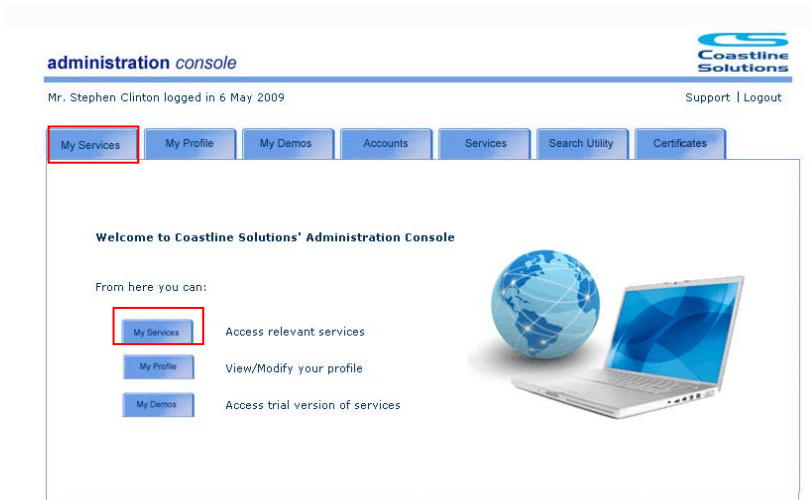




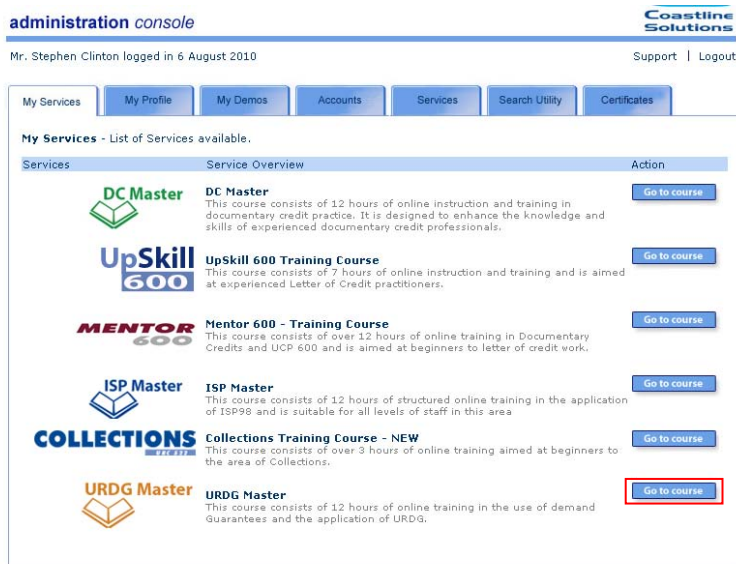
3. Accessing and using the service

Accessing the service

After logging on to the service with the personal access details provided, you will see the welcome page of the Coastline Solutions administration console.



Click on 'My Services' (highlighted above) to view the available services.



You can then click on 'Go to course' to enter the URDG Master service.



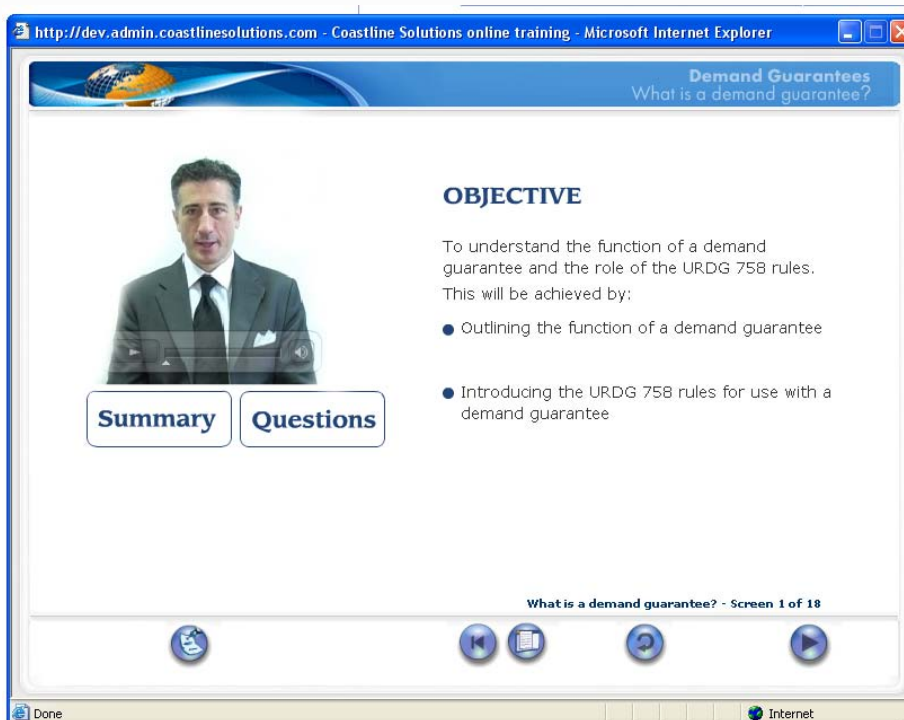


Using the service

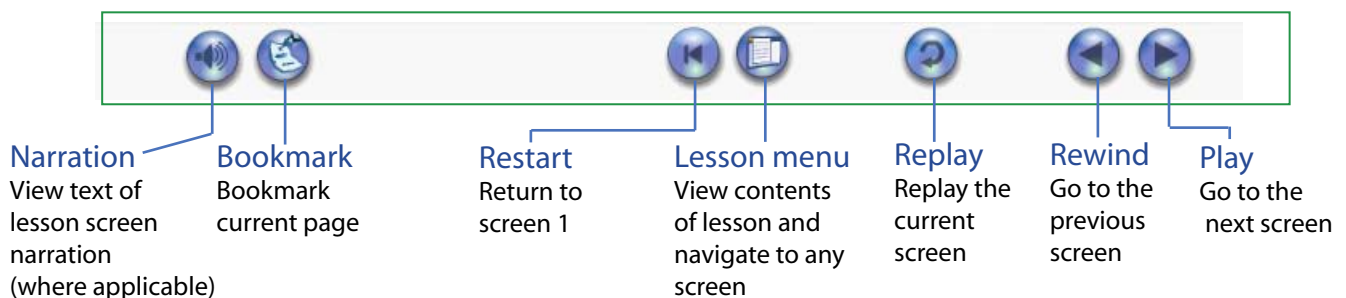
To access each lesson, click on the lesson name and the training opens in a new training window

What is a demand guarantee?

This lesson outlines the function and operation of demand guarantees and introduces the Uniform Rules for Demand Guarantees, URDG 758.



The first screen shows the objective and learning points of the lesson. Controls for navigating through the lesson are available at the bottom of each screen.





Tools and reference materials

» Training Modules

» Demand Guarantees

» URDG 758 Examined

» Case Studies

» Assessment

Continue training

Go to bookmark

Search

Sitemap

URDG 758

Model Forms

Glossary

Keywords

Training Modules
Navigate between the training modules using these links

Continue training
Continue training from where you left the course in a previous training session.

Go to bookmark
Return to a screen that you have previously bookmarked.

Search
Search for particular areas of interest within the training.

Sitemap
View a full outline of the training and the lessons that you have completed.

URDG 758
View the full searchable text of URDG 758.

Model Forms
Sample Forms for use with guarantees & counter-guarantees.

Glossary
View a glossary of key international trade terms.

Keywords
English, French, Spanish, Italian and German translations of key trade terms.





4. Key benefits

Quality

The course content was written by Dr. Georges Affaki, Chair of the URDG 758 Drafting Group and Vice-Chair of the ICC Banking Commission, and Gary Collyer Technical Adviser to the ICC Banking Commission.

Consistency

As URDG Master is delivered online all trainees receive the same training - so you can be sure that your staff, regardless of location, are being trained to a consistent ICC approved standard.

Each student receives an ICC Certificate on completion of the course assessment indicating the level of proficiency they have attained.

Convenience

Whether you run a global trade operation or a local office, Coastline Solutions administration console means it is very easy (and quick) for you to get your staff up and running with the training and to keep track of their progress and results.

Value for money

With prices starting at EUR 300 per trainee – and discounts for volume orders – URDG Master is a very cost effective way to train your staff.

Each trainee receives access to URDG Master for one year for training and reference purposes.

Using URDG Master means no incidental training costs, such as travel, accommodation, scheduling, printed materials, venue, time off work, etc.

Discounts are offered for multiple orders as follows:

Up to 10 trainees - 300 Euros per trainee

11 to 50 trainees - 250 Euros per trainee

Over 50 trainees - 200 Euros per trainee





5. Browser requirements

The minimum browser requirements for URDG Master are:

- Netscape 6.0
- Internet Explorer 6.0
- Firefox 1.0

Because URDG Master makes extensive use of graphics, animations, audio and interactive content, the following system requirements are necessary (these are standard on many systems)

- Flash Player 8
(free download at: <http://www.adobe.com/products/flashplayer/>)
- Supports JavaScript (i.e. JavaScript enabled)
- Supports Cookies (i.e. Cookies enabled)

A sound card is required to derive the full benefit from URDG Master.

6. Support

The Coastline Solutions support team is here to help you if you experience any difficulty using this service.

You can contact us at support@coastlinesolutions.com or +353 1 235 2166.
Our offices are based in Dublin, Ireland.

